

## February 22, 2022 Academic Excellence and Student Success Committee

Board of Trustees UCF Downtown Campus, DPAC 106/106A Feb 22, 2022 11:00 AM - 12:30 PM EST

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# Board of Trustees Academic Excellence and Student Success Committee February 22, 2022, 11:00 a.m. – 12:30 p.m. (or upon adjournment of previous committee meeting)

UCF Downtown Campus, DPAC 106/106A

Livestream: https://ucf.zoom.us/j/99732242482?pwd=d1pNQ09BVTk5OXozUzJnQnlCT2pBdz09

Webinar ID: 997 3224 2482

Conference call number: +1-929-205-6099 – Meeting ID: 997 3224 2482

#### **AGENDA**

1. Call to Order and Welcome Beverly Seay, *Chair, Academic* 

Excellence and Student Success

Committee

2. Roll Call Gwen Ransom, Executive Assistant

3. Minutes of the November 16, 2021 meeting Chair Seay

4. Reports (10 minutes) Chair Seay

DISC – 1 Provost Update

Michael D. Johnson, Provost and

Executive Vice President for Academic Affairs

5. Action (15 minutes) Chair Seay

AESC – 1 Conferral of Degrees - Spring

Michael D. Johnson

AESC – 2 Request to Offer New Degree Program

MS in Event Leadership

Timothy D. Letzring, Vice Provost for Academic

**Affairs** 

6. Discussion (65 minutes) Chair Seay

DISC – 2 Legislative Budget Request 2022 Process

Michael D. Johnson

DISC – 3 Accountability Plan Review

Paige Borden, Chief Analytics Officer

DISC - 4

Student Success (Academic Achievements and Student Well Being)
Adrienne Frame, Interim Vice President for Student Development and Enrollment Services

Theodorea Berry, Vice Provost for Student Learning and Academic Success and Dean, College of Undergraduate Studies

7. New Business

Chair Seay

8. Adjournment

Chair Seay



## Board of Trustees Academic Excellence and Student Success Committee November 16, 2021 MINUTES

## **CALL TO ORDER**

Trustee Beverly Seay, chair of the Academic Excellence and Student Success Committee, called the meeting to order at 9:50 a.m.

Committee members present were Trustees Tiffany Altizer, Meg Hall, Joseph Harrington, and Caryl McAlpin. Board of Trustees' Chair Alex Martins and Vice-Chair Harold Mills also attended.

#### **MEETING MINUTES**

Trustee Tiffany Altizer motioned to approve, and Trustee Caryl McAlpin seconded. The Academic Excellence and Student Success Committee unanimously approved the meeting minutes of September 22, 2021.

#### **REPORTS**

#### Provost Update (DISC-1)

In his provost update, Interim Provost Michael Johnson provided details on these topics:

### Seal of Excelencia

UCF earned the Seal of Excelencia as a top institution for Latino students from *Excelencia* in Education. This designation makes UCF one of only 24 of 569 Hispanic-Serving Institutions nationwide with this certification.

Johnson noted UCF earned the seal by demonstrating evidence of effective and intentional practices to serve Latino students and a dedication to providing an environment where Latino students can thrive. The certification lasts for three years and then must be re-earned. Approximately 30 percent of UCF's student body identify as Hispanic.

#### National Cyber League

The Hack@UCF Knightsec team captured second place in the Fall 2021 National Cyber League Competition.

#### **Moot Court Teams**

UCF's Moot Court teams placed first and second in the University of Chicago's Invitational Tournament, topping 26 other teams, including those from Yale, the University of Chicago, and the University of Toronto.

#### Research Funding

UCF achieved a fifth straight year of school-record external research funding with \$213 million.

#### Class of 2020 Make-up Commencement Day

As a part of UCF's 50<sup>th</sup> Homecoming Week, UCF hosted a successful make-up commencement ceremony for 2020 graduates on November 5, 2021. The commencement speaker was three-time UCF graduate Darin Edwards, who led the development of the Moderna COVID-19 vaccine.

#### COVID-19

Johnson reported UCF had managed the fall semester with COVID cases low following an earlier spike from the Delta variant. He said UCF expects to reach a 75 percent vaccination rate among students, with a higher probability for faculty and staff.

Spring 2022 classes are being planned for a pre-pandemic schedule while UCF remains prepared for the possibility of another wave.

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#### Student Success and Enrollment

Johnson provided details on fall's First Time in College first-year retention rate being approximately 92 percent, up from 91.5 percent in 2019, and down slightly from 92.2 in 2020. The First Time in College four-year graduation rates are at 50 percent, up from 2019 and 2020.

Fall enrollment is 70,406, down from fall 2020. The decrease resulted from purposefully reducing First Time in College admissions to pull back from the enrollment bump of last fall. Meanwhile, transfers also decreased.

## President's 2021-22 Strategic Investment Program

Johnson said funds have been awarded to 17 of 70 proposed faculty and staff projects for the Jump Start Fund, one of three strategic investment program categories. The awards went to mostly research-related projects with key categories of funding that included curricular improvements, space research, energy, and cyber security infrastructure.

Proposals for the two other investment categories, Academic Excellence and Student Success, are under review.

#### Deans and Searches

Johnson said a national search is underway to replace Pamela "Sissi" Carroll, founding dean of the College of Community Innovation and Education, who will retire at the end of the semester. Johnson thanked her for doing an outstanding job. Glenn Lambie, associate dean of Graduate Affairs and Faculty Excellence at CCIE, will become interim dean effective December 20.

Two new deans recently started their positions: Maggy Tomova, College of Sciences, from the University of Iowa, and Beau Case, founding dean of Libraries, from the University of Toledo.

Searches are underway for the associate provost of UCF Downtown and the director of the Faculty Center for Teaching and Learning.

In closing his report, Interim Provost Johnson expressed gratitude to faculty, students, and staff for overcoming challenges resulting from the pandemic.

### **ACTION**

### Request for a New Degree Program – Ph.D. Biomedical Engineering (AESC-1)

Dr. Timothy Letzring, Vice Provost for Academic Affairs, presented a request for committee approval of a new Ph.D. in Biomedical Engineering. This degree program from the College of Engineering and Computer Science, Department of Mechanical and Aerospace Engineering, will build upon the college's well-established reputation in this field and will support workforce needs.

Trustee Harrington motioned to approve, and Trustee McAlpin seconded. The committee unanimously approved the request for this new degree program.

## Student Career Planning and Development – UCF Response to House Bill 1261 (AESC-2)

Dr. Adrienne Frame, Interim Vice President for Student Development and Enrollment Services, submitted UCF's plan for the development of an online module to enhance career planning and development for undergraduate students during their first year of enrollment as required by House Bill 1261 from the 2021 legislative session.

Trustee Hall motioned to approve, and Trustee Altizer seconded. The committee unanimously approved UCF's plan to comply with House Bill 1261.

Interim Provost Johnson submitted a tenure with hire request regarding Dr. Maggy Tomova, UCF's new dean of the College of Sciences.

Dr. Tomova received her Ph.D. in mathematics from the University of California, Santa Barbara. She comes to UCF from the University of Iowa, where she was a tenured professor of mathematics.

Trustee Harrington motioned to approve, and Trustee McAlpin seconded. The committee unanimously approved this item.

#### Conferral of Degrees (AESC-4)

Interim Provost Johnson submitted for approval the conferral of degrees for fall 2021. UCF expects to award more than 6,200 degrees during commencement ceremonies on December 17 and 18, 2021.

Trustee Hall motioned to approve, and Trustee Harrington seconded. The committee unanimously approved the conferral of degrees.

#### **DISCUSSION**

### The Role of Research in a Metropolitan University (DISC-2)

Dr. Elizabeth Klonoff, Vice President for Research and Dean of the College of Graduate Studies, provided a presentation on the role of research in a metropolitan university. This presentation explained why research is one of the most critical components for faculty and students and the many ways that research benefits society and fuels economic prosperity. She also underscored the role of research in enhancing UCF's reputation and that research will be an integral part of UCF's strategic plan.

## Accountability Plan Review (DISC-3)

Dr. Paige Borden, Associate Provost and Chief Analytics Officer, facilitated this discussion item with insights on various UCF accountability plan metrics related to graduate scholarship, research, and innovation.

#### **NEW BUSINESS**

N/A

#### **ADJOURNMENT**

November 16,	, 2021, at 11:32 a.m.	ŭ
Reviewed by:	Beverly Seay Chair, Academic Excellence and Student Success Committee	Date
Submitted by:		Date

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Chair Seav adjourned the Academic Excellence and Student Success Committee meeting of



## Board of Trustees Academic Excellence and Student Success Committee | February 22, 2022

DISC-1: Provost Update					
☐ Information		Action			
Meeting	Date for Upcoming Action:	N/A			

#### Purpose and Issues to be Considered:

Committee members will receive an update from Interim Provost Michael Johnson to include these topics regarding the academic enterprise:

- Spring Operations/COVID-19
- President's 2021-22 Strategic Investment Program Awards
- Key Searches
- Accolades

## **Background Information:**

UCF's planned return to a typical spring academic calendar began amidst a spike in COVID-19 cases on campus, in Florida and the nation. In mid-January, cases had increased rapidly since the highly transmissible Omicron variant emerged, but with the wave predicted to be shorter in duration than previous ones. UCF continued to emphasize wearing masks and getting vaccinated, in line with CDC guidelines. Campus communications included guidance on resources, what to do if ill or testing positive, and how to safely return to campus life.

In addition, <u>faculty were asked</u> to refrain from requiring attendance during the first few weeks of the spring semester so ill students would not feel compelled to come to class. Also, faculty were requested to make an extra effort to make course information available to absent students so they can remain in their courses.

The provost will update the committee on the latest COVID trends and how faculty and students are navigating the current pandemic environment.

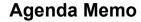
#### The President's 2021-22 Strategic Investment Program

The provost's report will summarize the latest awards made in the <u>President's Strategic Investment Program</u>. Launched in July, the initiative will award up to \$50 million this fiscal year to projects proposed by faculty and staff that can elevate UCF's academic excellence, student success, and impact. The funds resulted from a strategic reallocation in central recurring and non-recurring funds, plus matches from colleges and units.

Following a review process, President Cartwright and Provost Johnson considered projects divided into three priority fund categories: Jump Start, Academic Excellence, and Student Success. Seventeen projects from six colleges and the Office of Research <a href="https://example.com/have-been awarded-Jump Start money">have been awarded Jump Start money</a>. The provost will report on the awards status of the Academic Excellence and Student Success funds.

#### **Key Searches**

The provost will update the committee on searches for the <u>dean of the College of Community Innovation and Education</u>, the <u>associate provost of UCF Downtown</u>, and for the next director of the Karen L. Smith Faculty Center for Teaching and Learning.





## **Accolades**

As time allows, the provost will report on significant achievements, awards and honors by faculty and students since the committee's last meeting.

since the committee's last meeting.
Recommended Action: N/A
Alternatives to Decision: N/A
Fiscal Impact and Source of Funding: N/A
Authority for Board of Trustees Action: N/A
Contract Reviewed/Approved by General Counsel  N/A
Committee Chair or Chair of the Board has approved adding this item to the agenda $igtigtigtigtigtigtarrow$
Submitted by: Michael D. Johnson, Provost and Executive Vice President for Academic Affairs
Supporting Documentation: Attachment A: President's 2021-22 Strategic Investment Program
Facilitator/Presenter:

Michael D. Johnson





## Provost Update

**President's 2021-22 Strategic Investment Program** 

Dr. Michael D. Johnson

Provost and Executive Vice President for Academic Affairs

## President's 2021-22 Strategic Investment Program



Increasing Retention, Progression, Graduation and Career Success

**\$3 million** recurring

- New Student and Family Programming
- Innovative Advising Support
- Transfer Students in STEM
- Support Modules in STEM Courses
- Removing Barriers to Student Progress



Big Ideas with Substantial Impact

**\$7 million** recurring + **\$21 million** non-recurring + **match** 

- Infectious Disease and Tourism Health
- Digital Twin
- Space Education and Industrialization
- Zero-Carbon Energy Economy
- Artificial Intelligence
- Next-Generation Computing Hardware





## Board of Trustees Academic Excellence and Student Success Committee | February 22, 2022

<u>AES</u>	C-1: Conferral of Degree	ees			
	Information		Discussion	$\boxtimes$	Action
	Meeting Da	ate for U	pcoming Action:	February 23, 20	)22
Purp	oose and Issues to be	Conside	red:		
Appr	oval for Spring 2022 Co	onferral o	f Degrees		
UCF	<b>kground Information:</b> expects to award the fo $6-7$ , 2022.	ollowing o	legrees during the	Spring commence	ment ceremonies on
Mast	calaureate Degrees: ter's Degrees: coral and Specialist: I:	7,299 1,199 <u>201</u> 8,699			
	ommended Action: ommend approval of the	conferra	ıl of degrees durinç	g the Spring 2022	Commencement.
<b>Alte</b> N/A	rnatives to Decision:				
Fisc N/A	al Impact and Source	of Fundi	ng:		
BOG	nority for Board of Trus 6 1.001 (4)(a) 6 BOT AESC Charter	stees Ac	tion:		
Con	tract Reviewed/Approv	ved by G	eneral Counsel	□ N/A ⊠	
Com	nmittee Chair or Chair	of the Bo	oard has approve	d adding this iten	n to the agenda ⊠
	<b>mitted by:</b> ael D. Johnson, Provos	t and Exe	ecutive Vice Presid	lent for Academic	Affairs
	porting Documentation chment A: Spring Gradu		unt		
	litator/Presenter: ael D. Johnson				

## **UCF Spring 2022 Commencement**

College	Bachelor	Master	Doctorate	CollegeTotals
College of Arts and Humanities	631	53	4	688
College of Business Administration	832	197	2	1,031
College of Community Innovation and Education	815	388	24	1,227
College of Engineering and Computer Science	1,100	218	57	1,375
College of Graduate Studies	0	16	0	16
College of Health Professions and Sciences	769	140	35	944
College of Medicine	315	9	4	328
College of Nursing	321	37	25	383
College of Optics and Photonics	20	4	10	34
College of Sciences	1,787	69	36	1,892
College of Undergraduate Studies	348	0	0	348
Rosen College of Hospitality Management	361	68	4	433
Degree level totals:	7,299	1,199	201	8,699



## Board of Trustees Academic Excellence and Student Success Committee | February 22, 2022

<b>AESC-2</b> : Request to Offer New Degree Program Pro	pposal – MS in Event Leadership			
☐ Information ☐ Discussion	⊠ Action			
Meeting Date for Upcoming Action:	February 23, 2022			
Purpose and Issues to be Considered: The Rosen College of Hospitality Management (RCHM) proposes a new degreea Master of Science in Event Leadership. The multi-billion-dollar event industry marketplace is strong locally, nationally, and globally and will continue to evolve and grow across multiple sectors including, private, government, association, cultural, festivals, sports, music, tourism, and corporate. The program graduates will be in high demand as they acquire the leadership skills required by the diverse industry segments.				
<b>Background Information:</b> By introducing a master's degree in event leadership, we will build on the strength and reputation of our undergraduate Bachelor of Science in Event Management degree, our much-in-demand Graduate Certificate in Event Management, and our existing but more generic Master of Science in Hospitality & Tourism Management degree.				
Since its launch in 2004, Rosen College has continued to evolve with the maturation of these programs, the experience of our faculty, and the strength of our collaborations across the broad event community spectrum. Contributing to a sound foundation to establish a reputable online graduate degree program in event leadership.				
Recommended Action: Approve the proposed M.S. program in Event Leadership				
Alternatives to Decision: Deny				
Fiscal Impact and Source of Funding: The fiscal impact is minimal for this graduate progra are building on faculty already in place from both the and the more generic master's degree in hospitality	undergraduate program in event management			
Authority for Board of Trustees Action: UCF 2.040 Development, Approval, Termination, an	d Suspension of Degree Programs			
Contract Reviewed/Approved by General Counse	el 🗌 N/A 🖂			
Committee Chair or Chair of the Board has appro	oved adding this item to the agenda			

## **Agenda Memo**



## Submitted by:

Michael D. Johnson, Provost and Executive Vice President for Academic Affairs

## **Supporting Documentation:**

Attachment A: Request to Offer New Degree Program – Cover Page - MS in Event Leadership **Please click the link below to view the full proposal:** <a href="https://bot.ucf.edu/wp-content/uploads/sites/5/2022/01/AESC-21.pdf">https://bot.ucf.edu/wp-content/uploads/sites/5/2022/01/AESC-21.pdf</a>

Attachment B: Analysis Summary for New Degree Program Authorization – MS in Event Leadership Attachment C: MS in Event Leadership Presentation

#### **Facilitator:**

Timothy D. Letzring, Vice Provost for Academic Affairs



## Board of Governors, State University System of Florida REQUEST TO OFFER A NEW DEGREE PROGRAM

In Accordance with BOG Regulation 8.011

(Please do not revise this proposal format without prior approval from Board staff)

	Fall 2022	
Institution Submitting Proposal	<b>Proposed Implementation Term</b>	
Rosen College of Hospitality Management		
Name of College(s) or School(s)	Name of Department(s)/Division	(s)
Event Leadership	Master of Science in Event Lead	ership
Academic Specialty or Field	Complete Name of Degree	
52.0907		
Proposed CIP Code (2020 CIP)		
The submission of this proposal constitutes a conis approved, the necessary financial resources an		ne proposal
have been met prior to the initiation of the program		
Date Approved by the University Board of Trustees		

## PROJECTED ENROLLMENTS AND PROGRAM COSTS

Provide headcount (HC) and full-time equivalent (FTE) student estimates for Years 1 through 5. HC and FTE estimates should be identical to those in Appendix A – Table 1. Indicate the program costs for the first and the fifth years of implementation as shown in the appropriate columns in Appendix A – Table 3A or 3B. Calculate an Educational and General (E&G) cost per FTE for Years 1 and 5 by dividing total E&G by FTE.

Implementation Timeframe	нс	FTE	E&G Cost per FTE	E&G Funds	Contract & Grants Funds	Auxiliary/ Philanthropy Funds	Total Cost
Year 1	30	22.5	\$7,175	\$161,447			\$161,447
Year 2	60	37.5					
Year 3	60	37.5					
Year 4	60	37.5					
Year 5	60	37.5	\$5,955	\$223,318			\$223,318

## Analysis Summary for New Degree Authorization Program Name: Event Leadership MS

	Criteria	Proposal Response to Criteria
	Citeria	Met with Strength
1.	The goals of the program are aligned with the university's mission and relate to specific institutional strengths.	Rosen has well-established partnerships/collaborations with local, national, and international businesses that directly relate to the Master of Science in Event Leadership. The degree will provide "highly relevant continuing education" that intersects with the hospitality management industry located in Florida and especially in the Orlando metropolitan area. The degree program will bolster the already strong ties the Rosen College has with the various community stakeholders and contribute to its internationally renowned reputation. The faculty supporting the program is respected and diverse and the online delivery will be highly attractive to students representing domestic, international, and underrepresented groups.
		Met
2.	If there have been program reviews or accreditation activities in the discipline or related disciplines pertinent to the proposed program, the proposal provides evidence that progress has been made in implementing the recommendations from those reviews.	The Rosen College of Hospitality Management programs were evaluated in 2017-18 as part of the SACSCOC 7-year review process. This proposed master's program in Event Leadership is a direct response to the recommendations of this process which included external reviewers from peer institutions. Associated with the review, the existing Program Advisory Board was enhanced to help develop the event leadership area. Other recommendations from the review led to course redesign to better meet industry needs, activities to recruit students from diverse backgrounds, and increasing collaboration with the Alumni Relations Office to develop mentoring networks.
		Met with Strength
3.	The proposal describes an appropriate and sequenced course of study. Admissions and graduation criteria are clearly specified and appropriate. The course of study and credit hours required may be satisfied within a reasonable time to degree. In cases in which accreditation is available for existing bachelor's or master's level programs, evidence is provided that the programs are accredited or a rationale is provided as to the lack of accreditation.	The ten, 3-credit course sequence are clearly outlined and present a logical path for students to complete the curriculum requirements in five terms (fall, spring, summer, fall, spring). The online format and non-traditional calendar (7-week terms) for the cohort-based degree program will be attractive to students in the industry and facilitate enrollment. The courses benefit from considerable connectivity of the Rosen College with partners in the legal profession, destination professionals, and organizations across the region, nationally and internationally, with an established delivery of graduate leadership courses. There is no relevant accrediting body associated with this non-thesis graduate program.

	Criteria	Proposal Response to Criteria
		Met with Strength
4.	Evidence is provided that a critical mass of faculty members is available to initiate the program based on estimated enrollments, and that, if appropriate, there is a commitment to hire additional faculty members in later years, based on estimated enrollments. For doctoral programs, evidence is provided that the faculty members in aggregate have the necessary experience and research activity to sustain a doctoral program.	The current graduate faculty is highly qualified in the area of Event Leadership and represents the breadth of expertise that is necessary to support the initiative. The proposal has accounted for enrollment growth (which is capped at 60 students) and will be able to implement the program with the designated eight faculty members. The Rosen College has a long history of delivering event courses associated with their existing MS programs. The courses will be taught at a regular frequency to facilitate degree completion in a reasonable timeframe. The research productivity of the college placed it in #1 in the nation and #2 in the World based on Shanghai Ranking.
		Met with Strength
5.	Evidence is provided that the necessary library volumes and serials; classroom, teaching laboratory, research laboratory, office, and any other type of physical space; equipment; appropriate fellowships, scholarships, and graduate assistantships; and appropriate clinical and internship sites are sufficient to initiate the program.	The library report indicates that the majority of resources (databases, journals, books) are available with funding provided in the proposal for additional resources where required. However, to ensure that the program remains a leader in its field, \$3,000 has been set aside each year to update library stock, journal subscriptions. There is one database, i.e., Passport, that was noted as absent from UCF, but available among the peer institutions.
		As this is a fully online program, no classroom or additional faculty office space is required. No laboratory, research laboratory or other types of physical space, equipment, fellowships, scholarships, GTA/GRAs or clinical/internship sites are needed for this program.
		Met with Strength
6.	Evidence is provided that there is a need for more people to be educated in this program at this level. For all degree programs, if the program duplicates other degree programs in Florida, a convincing rationale for doing so is provided. The proposal contains realistic estimates of headcount and FTE students who will major in the proposed program and indicates steps to be taken to achieve a diverse student body.	The scale, dynamism, and exponential growth of the event management sector demonstrates a need of talented professionals to lead it into the future. This is a view expressed by their partners and collaborators who over many years have helped shape course and program curriculum at the Rosen College. This degree program does not duplicate programs offered at FAMU or FIU. Though FIU has an MS in Hospitality Management with a track in Mega-Events, it consists of only four courses and is designed specifically for people who plan large scale events. It is not a leadership program, nor is it designed to attract both planner and supplier event professionals. Projected enrollments are reasonable, given evidence of demand from the existing Event Management certificate program. The U.S. Bureau of Labor Statistics predicts strong job growth in the industry, providing further evidence of program need. The Disney Aspire educational investment program will consistently supply a pool of students in need of this type of credential.

	Criteria	Proposal Response to Criteria
		Met with Strength
7.	The proposal provides a complete and realistic budget for the program, which reflects the text of the proposal, is comparable to the budgets of similar programs, and provides evidence that, in the event that resources within the institution are redirected to support the new program, such a redirection will not have a negative impact on undergraduate education. The proposal demonstrates a judicious use of resources and provides a convincing argument that the output of the program justifies the investment.	In Year 1 (with 30 students), the salary and benefits for one existing lecturer @ .13% effort, four existing assistant and associate professors @ .20% effort and one associate professor @ .40% effort totaling \$157,457 will be re-allocated from existing E&G funding to the new program. In Year 5 (with 60 students), the salary and benefits for one existing lecturer @.13% effort, six assistant and associate professors @ .20% effort and one associate professor @ .40% effort totaling \$215,338 will be re-allocated from existing E&G funding to the new program. Year 1 includes \$5,000 for marketing. And as mentioned previously, \$3,000 will be reallocated to the library annually to acquire new resources related to Event Leadership.
		This program will be a self-sustaining program, supported by traditional E&G standard tuition rates. It will not require a significant reallocation of financial or human resources that would detract from existing programs.
		Met with Strength
8.	The proposal provides evidence that the academic unit(s) associated with this new degree have been productive in teaching, research, and service.	RCHM faculty consists of a diverse dynamic team offering their expertise and broad research knowledge reflecting the multi-faceted sectors of the hospitality and tourism industry. Faculty members in the department are recognized for their work in the field of event management and are actively engaged in both research and industry outreach. In 2014 there were only 82 graduate students. The RCHM graduate population currently exceeds 400. Several Tourism Events & Attractions (TEA) faculty members have received the Rosen College Research Incentive Award and Award of Excellence in Research. Rosen College faculty members have extensive experience teaching on-line. The quality of this has been recognized by UCF Distance Learning evaluations and external rankings.

## Master's of Science - Event Leadership

- Innovative academic structure one course every 7 weeks
- Clear Support from industry Leaders
  - Disney Signature Experiences
  - USA GAMES Special Olympics
  - Hello! Florida, Destination Management
  - Entertainment Technology Partners (ETP)
  - Orange County Convention Center

# DISNEP SIGNATURE EXPERIENCES

"Today I am writing to express my full support of the school's plan to launch a new graduate degree program in Event Leadership starting in the fall of 2022. This program will serve the needs of the global meetings, conventions and events business, enhancing the level of professionalism among its practitioners and generating future employment opportunities across this multibillion-dollar industry."

Thomas Mazloum Vice President



Facilitator/Presenter: Michael D. Johnson

## **Agenda Memo**

## Board of Trustees Academic Excellence and Student Success Committee | February 22, 2022

DISC-2: Legislative Budget	Request 2022 Process						
Information		Action					
Meeting Da	te for Upcoming Action: N	<u>/A</u>					
Purpose and Issues to be	Purpose and Issues to be Considered:						
Committee members will receive an update from Provost Michael D. Johnson about the 2023-24 legislative budget process.							
Background Information: The FY 2023-24 Legislative Budget Request (LBR) for the State University System will be formalized and approved by the Board of Governors later this spring. The board has a new chair, Governor Brian Lamb, who took office effective January 7, 2022, along with new appointed committee chairs. Given that the 2023 Florida Legislature will convene in March and April, the Board of Governors' LBR guidelines and instructions for the universities should be disseminated in May with submissions due toward the end of July.							
The provost will update the committee on the latest process for UCF to develop and submit its 2023-24 Legislative Budget Requests, including UCF-specific requests to correspond with the Board of Governors submission dates.							
Recommended Action: N/A							
Alternatives to Decision: N/A							
Fiscal Impact and Source of Funding: N/A							
<b>Authority for Board of Tru</b> N/A	stees Action:						
Contract Reviewed/Appro	ved by General Counsel 🗌	N/A 🖂					
Committee Chair or Chair of the Board has approved adding this item to the agenda $ oxedows$							
<b>Submitted by:</b> Michael D. Johnson, Provos	st and Executive Vice President	for Academic Affairs					
<b>Supporting Documentatio</b> N/A	n:						

## **Agenda Memo**

## Board of Trustees Academic Excellence and Student Success Committee | February 22, 2022

DISC-3: Accountability Plan Review
☐ Information ☐ Discussion ☐ Action
Meeting Date for Upcoming Action: N/A
Purpose and Issues to be Considered: Provide an update and/or additional depth on various Accountability Plan metrics.
Background Information: The Accountability Plan is only considered for approval once a year (in late April). To facilitate deeper discussion on the content and implications, various segments will be highlighted during each Academic Excellence and Student Success committee meeting.
This third-round discussion will highlight metrics related to student success.
Recommended Action: N/A
Alternatives to Decision: N/A
Fiscal Impact and Source of Funding: N/A
Authority for Board of Trustees Action: No action. BOG 2.002 (3): Each board of trustees shall prepare an accountability plan and submit updates on an annual basis for consideration by the Board of Governors.
Contract Reviewed/Approved by General Counsel ☐ N/A ⊠
Committee Chair or Chair of the Board has approved adding this item to the agenda $igtigtigthedowdowdowdowdowdowdowdooddooddooddooddo$
Submitted by: Michael D. Johnson, Provost and Executive Vice President for Academic Affairs
Supporting Documentation: Attachment A: Student Success - Undergraduate Student Market Attachment B: Student Success Accountability Plan Highlights-Feb2022

Attachment C: Scoresheet of Selected Accountability Plan Metrics-Feb2022





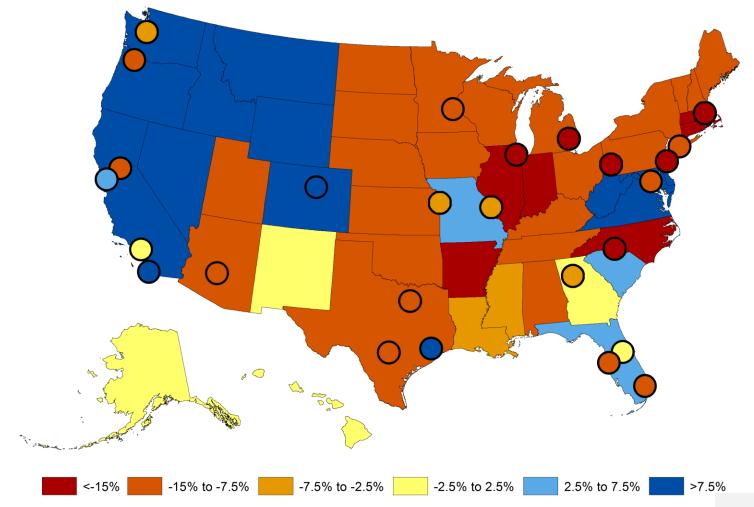
# Academic Excellence and Student Success Committee

**Student Success** 

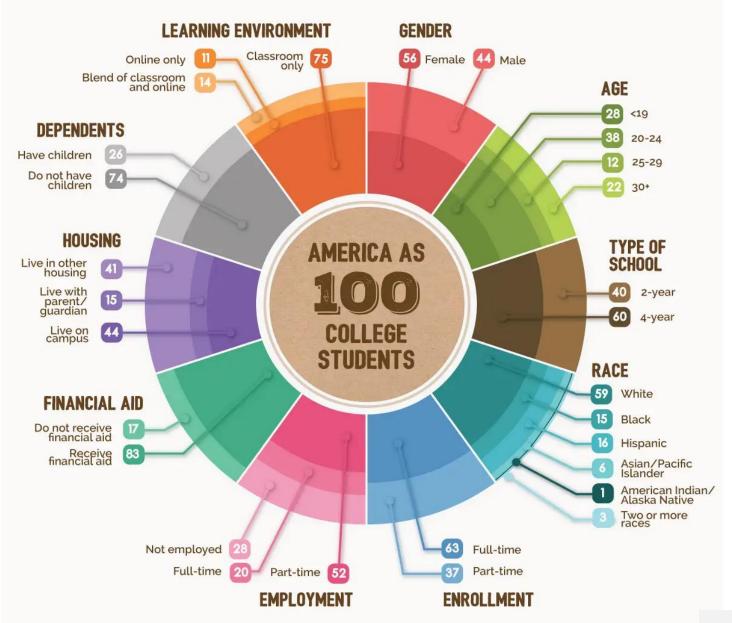
February 2022

# The 'traditional' undergraduate student market is shrinking.

# Forecasted growth in students who will attend a <u>national four-year</u> institution, 2018 to 2029



The undergraduate student market is becoming more diverse.



# The undergraduate student market is becoming more segmented.

Student Segment	Profile	Motivation and Goals	Academic and Student Support Needs	Cross-cutting Support Needs
Aspiring Academics	Age: 18-24 Academically driven Wealthier 24% of the market	College is about getting into graduate or professional school.	Rigorous 4-year experience Faculty research opportunities Academic resume building experiences	DEI Mental health
Coming of Age	Age: 18-24 Unclear academic goals Wealthier 11% of the market	College is about the experience and eventually about starting a career.	Guided pathways Early career counseling Social belonging Extracurricular activities	Learning disabilities  Financial and food insecurity and
Career Starters	Age: 18-24 Career driven 18% of the market	College is about getting a specific job.	Accelerated programs Job placement Co-op programs and experiential learning	homelessness  Hybrid delivery and support
Career Accelerators	Age: 25+ Currently employed 21% of the market	College is about career advancement.	Accelerated and online programs Industry partnerships Competency-based credit Stackable credentials	
Industry Switchers	Age: 25+ Likely unemployed or financially vulnerable 18% of the market	College is about getting a different job.	Accelerated and online programs Job placement Competency-based credit Career counseling	
Academic Wanderers	Age: 25+ Likely unemployed or financially vulnerable 8% of the market	College is about a better life.	Guided pathways Success coaches Career counseling Job placement	26





# 2021 Accountability Plan Review

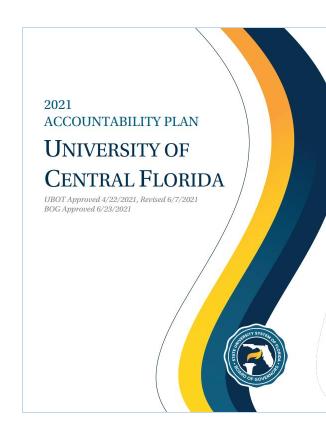
Dr. Paige Borden

**Chief Analytics Officer** 

February 2022

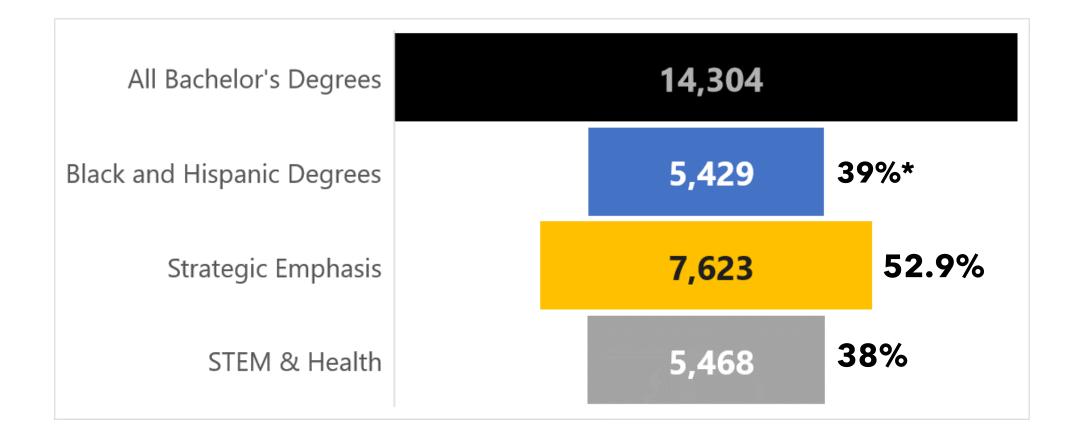
## **Accountability Plan Metrics**

- Student Success Metrics
  - 6 of 11 Performance Based Funding (PBF) metrics
  - 2 of 12 Preeminent (PRE) metrics
  - 8 of 22 Key Performance Indicators (KPI) metrics
    - 8 of 15 Teaching and Learning metrics
    - 0 of 7 Scholarship, Research and Innovation metrics





## **Bachelor's Degrees**

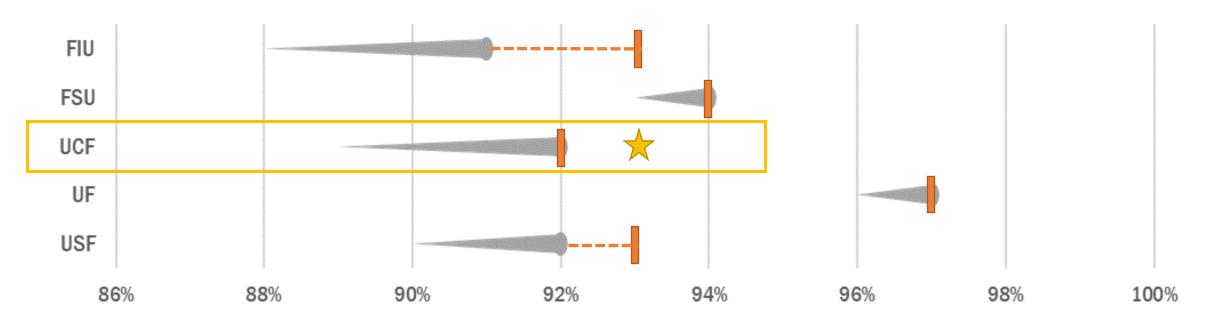




## Retention Rate Trend and Current Goal for 2025

PRE-C

## UCF retention improved by 3 points.

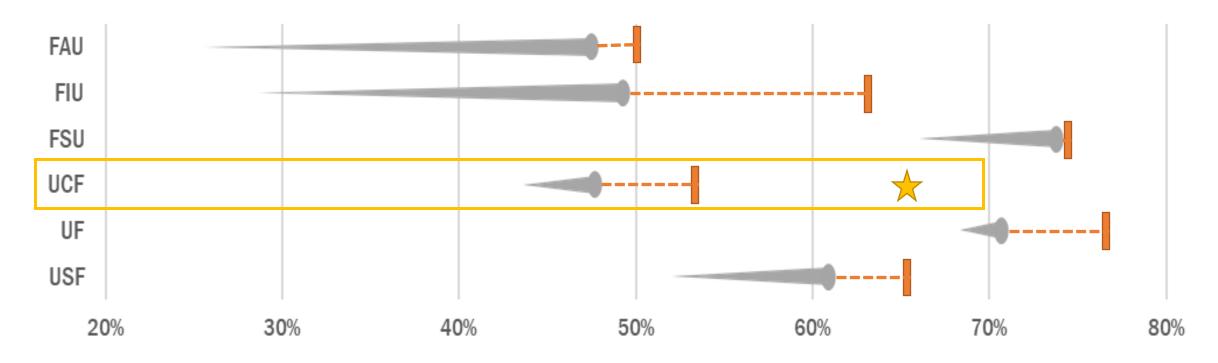




## **Graduation Rate Trend and Current Goal for 2025**

PBF-4 & PRE-D

## UCF 4-year rate has improved, but at a slower pace.



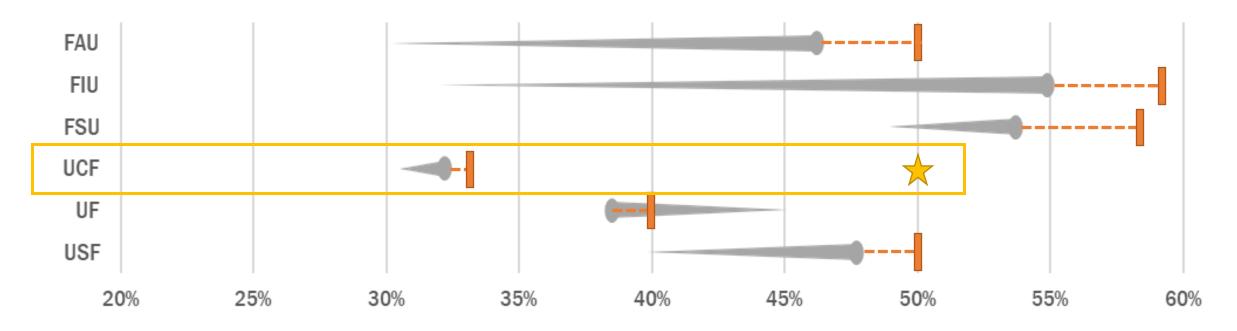


## A.A. Graduation Rate Trend and Current Goal for

2025

PBF-9a

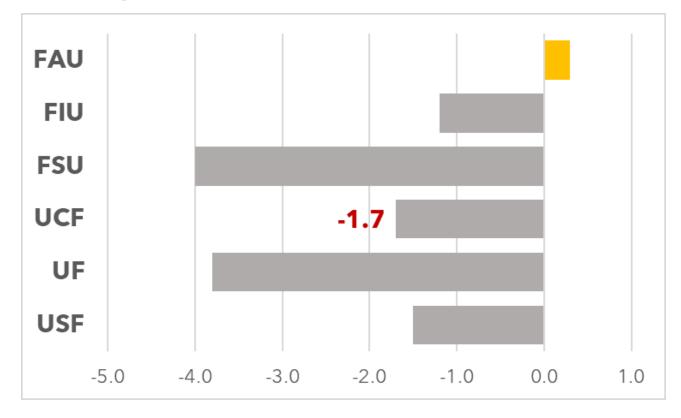
## UCF 2-year rate for FCS AA students is nearly flat.





## **Equity in Graduation Rates**

Pell recipient graduation rates trail overall graduation rates at all schools except FAU. percentage points, deviation

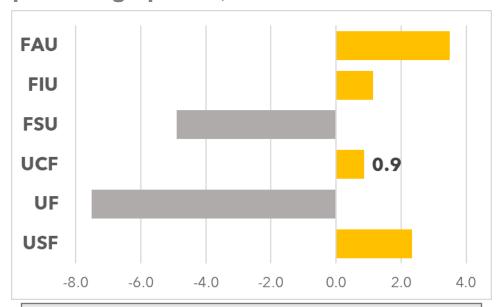




## **Equity in Graduation Rates**

Black graduation rates exceed White graduation rates at UCF, FAU, FIU and USF.

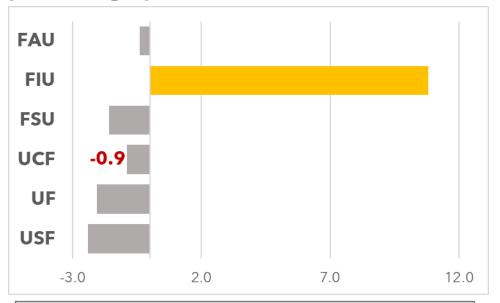
percentage points, deviation



National average among public, 4-year institutions is -23.3 points.

Hispanic graduation rates trail White graduation rates at all schools except FIU.

percentage points, deviation



National average among public, 4year institutions is -14.6 points.



## **Demonstrating Impact**



Held by only 24 of 569 HSIs (less than 5%)

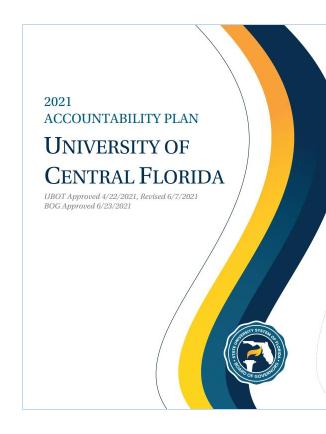
Recognizes an intentional and unwavering commitment to SERVE Latino students



## **Summary and Next Steps**

- February Review
  - Bachelor's Degree metrics
  - Student Success metrics

- April Review
  - Remaining 2021 metrics
  - Full 2022 Accountability Plan consideration







## **Bachelor's Degrees**

**PBF-10/KPI-10** 

6. Percen	tage of	Bachelo	or's Deg	rees Aw	arded w	ithin Pr	ograms	of Strate	egic Em	phasis
	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
ACTUAL	52	51.9	51.6	51.2	52.9					
APPROVED GOALS	50	52.5	52.5	53	53.4	53.8	54	54	54	
PROPOSED GOALS						53.8	54.0	54.0	54.0	54.0

10.Percen	tage of	Bachelo	r's Deg	rees Aw	arded to	Africar	-Americ	an & Hi	spanic S	Students
	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
ACTUAL	33.2	35	35.5	37.9	39					
APPROVED GOALS				37	39	40	40	41	41	
PROPOSED GOALS						40	40	41	41	41



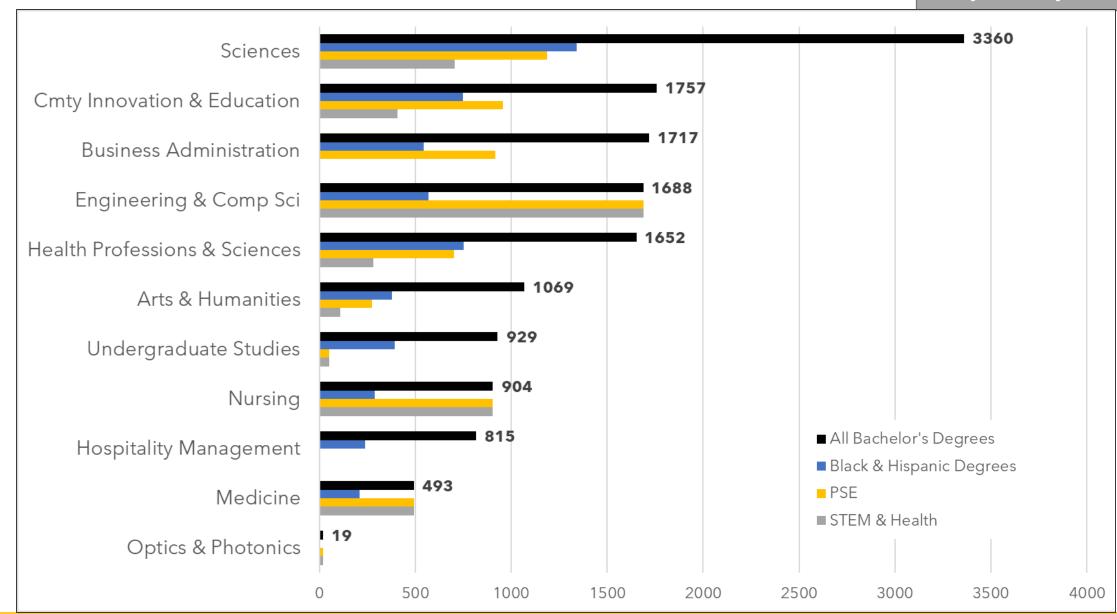
### Bachelor's Degrees KPI-13

8. Bachel	8. Bachelor's Degrees Awarded [First Majors Only]										
	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	
ACTUAL	12,832	13,070	13,341	13,959	14,304					<b>1</b>	
APPROVED GOALS	12,850	13,190	13,330	13,600	14,100	14,250	14,400	14,550	14,700		
PROPOSED GOALS				*		14,350	14,400	14,550	14,550	14,400	

13. Percen	t of Bac	chelor's	Degrees	in STE	M & Hea	alth				
	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
ACTUAL	34	35	34	35	38					
APPROVED GOALS	34	35	36	36	37	38	38	38	38	
PROPOSED GOALS						38	38	38	38	39



### **Bachelor's Degrees**





#### KPI-4

# **Completion**

3. Time to	o Degre	e for FTI	Cs in 12	Ohr prog	grams					
	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
ACTUAL	4.4	4.4	4.3	4.3	4.3					
APPROVED GOALS	4.3	4.2	4.3	4.3	4.2	4.2	4.2	4.2	4.1	
PROPOSED GOALS						4.2	4.2	4.2	4.1	4.1

4. Percent of Baccalaureate Degrees Awarded Without Excess Hours										
	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
ACTUAL	66	76	78	79	78					
APPROVED GOALS	69	68	76.8	78.1	79.2	79.4	79.6	79.8	80	
PROPOSED GOALS						79.4	79.6	79.8	80	80



### **FCS Graduation Rates**

KPI-6

9a. BOG C	hoice:	FCS AA	Transfe	r Two-Y	ear Grad	duation	Rate [Full	-Time stude	ents]	
	2014-16	2015-17	2016-18	2017-19	2018-20	2019-21	2020-22	2021-23	2022-24	2023-25
ACTUAL	30.5	31.8	32.4	33	32.2					
APPROVED GOALS										
PROPOSED GOALS						32.3	32.6	32.9	33.1	33.3

6. FCS AA Transfer Three-Year Graduation Rate [Full-& Part-time students]										
	2013-16	2014-17	2015-18	2016-19	2017-20	2018-21	2019-22	2020-23	2021-24	2022-25
ACTUAL	54	54	51	53	54					
APPROVED GOALS					53	54	54	54	55	
PROPOSED GOALS						54	54	54	55	55



### **Retention Rates**

C. Freshn	nan Ret	ention R	ate [Full-t	ime FTIC s	tudents]					
	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
ACTUAL	89	89.6	90	91	92					
APPROVED GOALS	89	90	90	91	91.7	92	92.4	92.4	92.5	
PROPOSED GOALS						92	92	92	92	92

5. Academic Progress Rate [Second Fall Retention Rate with at Least a 2.0 GPA for Full-time FTIC students]											
	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	
ACTUAL	86.5	87.6	88.7	90.1	91.4						
APPROVED GOALS	88	87.4	87.9	88.9	90.3	90.5	90.6	90.7	90.8		
PROPOSED GOALS						90.5	90.6	90.7	90.8	90.9	



### **Graduation Rates**

KPI-7

9b. BOG 0	Choice:	FTIC Pe	II Recipi	ent Six-	Year Gra	aduatior	Rate [F	ull-Time and	d Part-Time	:]
	2010-16	2011-17	2012-18	2013-19	2014-20	2015-21	2016-22	2017-23	2018-24	2019-25
ACTUAL	65.9	66.5	70	69.3	71.3					
APPROVED GOALS										
PROPOSED GOALS						71.4	71.4	71.5	71.5	71.6

7. Pell Recipient Four-Year Graduation Rate [for Full-Time FTIC]										
	2012-16	2013-17	2014-18	2015-19	2016-20	2017-21	2018-22	2019-23	2020-24	2021-25
ACTUAL	40	41	43	43	43					
APPROVED GOALS					44	45	46	47	48	
PROPOSED GOALS						45	46	47	48	48



### **Graduation Rates**

KPI-5

4. FTIC F	our-Yea	r Gradu	ation Ra	te [Full-tim	ne, First Tin	ne in Colleg	e students]			
	2012-16	2013-17	2014-18	2015-19	2016-20	2017-21	2018-22	2019-23	2020-24	2021-25
ACTUAL	43.6	43.7	45.7	46.3	47.7					
APPROVED GOALS	42	45	44.7	46.8	48	50.1	50.7	51.8	52.9	
PROPOSED GOALS						50.1	50.7	51.8	52.9	53.0

5. Six-Yea	ar FTIC	Graduat	ion Rate	S [Full-& F	Part-time stu	udents]				
	2010-16	2011-17	2012-18	2013-19	2014-20	2015-21	2016-22	2017-23	2018-24	2019-25
ACTUAL	68	70	72	72	73					
APPROVED GOALS	70	71	70	72	73	73	74	74	74	
PROPOSED GOALS						73	74	74	74	74







# Accountability Plan 2021 Update: February 2022

Full Accountability Plan 2021

#### Metrics related to Student Success and Completions

	Performance-Based Funding Metrics	10-Point Excellence	SUS 2021 Comparison	2021 Points Result	2021	Trend
4	FTIC 4-year Graduation Rate (Full-time students)	50%	7th	8	47.7%	, market
5	Academic Progress Rate (FTIC 2-year Retention Rate with GPA > 2.0)	90%	3rd (max pts)	10	91.4%	
6	Bachelor's Degrees Awarded Within Programs of Strategic Emphasis	50%	7th (max pts)	10	52.9%	//
9A	AA Xfer 2-year Graduation Rate (Sum-Fall FT FCS AA Xfer students)	50%	10th	1	32.2%	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
-	Pell 6-year Graduation Rate (Sum-Fall All FTIC students with Pell)	80%	4th	3	71.3%	1
10	BOT Choice: Percent of Bachelor's Degrees Awarded to African American and Hispanic Students	40%	n/a	9	39.0%	-

	Preeminent University Metrics	Benchmark	SUS* 2021 Comparison	2021 Result	2021	TREND
С	Freshman Retention Rate (Summer-Fall Full-time FTIC)	90%	T-3rd	<b>✓</b>	92%	
D	4-year Graduation Rate (Summer-Fall Full-time FTIC)	60%	5th		48%	

	КРІ	2021 SUS Comparison	2021 Actual
3	Time to Degree for FTICs in 120hr programs	T-7th	4.3
4	Percent of Baccalaureate Degrees Awarded Without Excess Hours	11th	78%
5	Six-Year FTIC Graduation Rates	T-3rd	73%
6	FCS AA Transfer Three-Year Graduation Rates	T-9th	54%
7	Pell Recipient Four-Year Graduation Rate	8th	43%
8	Bachelor's Degrees Awarded	1st	14,304
10	Percentage of Bachelor's Degrees Awarded to African- American and Hispanic Students	4th	39%
13	Percent of Bachelor's Degrees in STEM & Health	7th	38%
14	Percent of Graduate Degrees in STEM & Health	4th	47%



### Board of Trustees Academic Excellence and Student Success Committee | February 22, 2022

	Information		Discussion		Action
	Mee	ting Date for Up	ocoming Action:	N/A	<u> </u>
	•			areas of student su	ccess and consider strategic
Stud achi	evements in this	key mission of th area are tracked	though the strate	gic plan, annual Acc	focus and improvement. UCF's countability Report, Performanceral ranking agencies.
grad U.S. rece achie U.S.	uation rate of Firs News and World nt 2017 entering eved a 35.9% fou News would ranl	st Time in Colleg Report. Howeve class of FTIC stu ir-year graduatio k the current fou	e Students (FTIC er, in Florida we fo udents achieved a in rate translating	). This metric is used ocus more on the fou a four-year graduatio to a 10-year improve as 56 <sup>th</sup> among public	or benchmarking is the six-year d by the federal government and ur-year graduation rates. The most n rate of 50.0%. The 2007 cohort ement of +14 percentage points. c, national universities and
			significant, UCF lains, but at a more	_	mprovements. Opportunities and
Rec N/A	ommended Action	on:			
<b>Alte</b> N/A	rnatives to Deci	sion:			
Fisc N/A	al Impact and S	ource of Fundir	ng:		
<b>Auth</b> N/A	nority for Board	of Trustees Act	tion:		
Con	tract Reviewed/	Approved by Ge	eneral Counsel	□ N/A ⊠	
Con	nmittee Chair or	Chair of the Bo	ard has approve	d adding this item	to the agenda 🛚

#### Submitted by:

Michael D. Johnson, Provost and Vice President for Academic Affairs

#### **Supporting Documentation:**

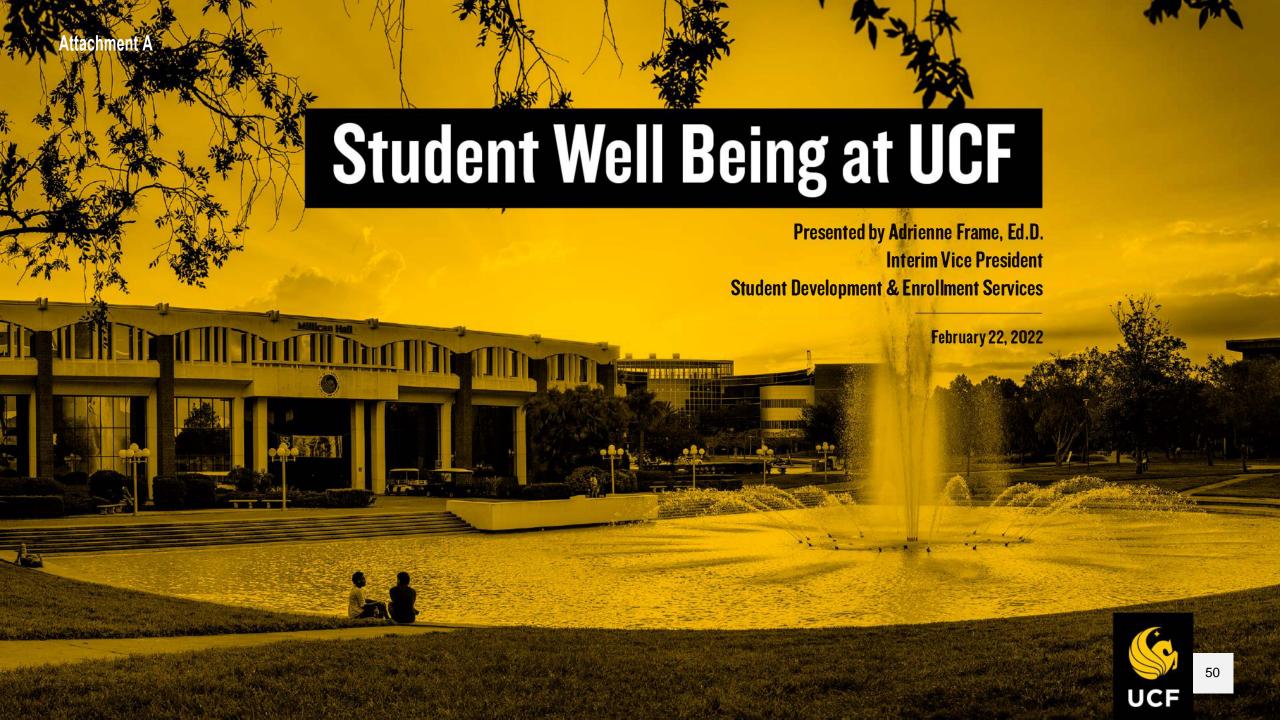
Attachment A: Student Well Being at UCF

Attachment B: Student Academic Success - The UCF Story

#### **Facilitators/Presenters:**

Adrienne Frame, Interim Vice President for Student Development and Enrollment Services

Theodorea Berry, Vice Provost for Student Learning and Academic Success and Dean, College of Undergraduate Studies



# Well Being Model Roots

- Creation of Student Learning and Academic Success (SLAS)
- Board of Governor's Task Force Dashboard
- What do we teach in SDES?
- Presented to Direct Connect Coaches and Direct Connect Campus Reps
- Well Being Curriculum Advancement Team

# The Pillars & Foundations of Well Being at UCF



Our <u>Well Being</u> focus in SDES has 5 core components that we call <u>Pillars</u>. <u>The Pillars</u> include:

- Purpose
- Resilience
- Engagement
- Harm Reduction
- Financial Literacy

The Pillars stand on the shared Foundation of

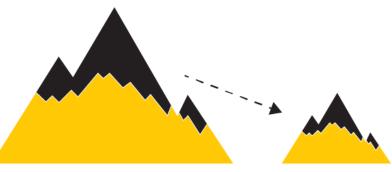
Cultural Consciousness.

# Minimizing Academic Impediments

Through our focus on the <u>5 Pillars</u> and the <u>Culturally Conscious Foundation</u> of <u>Well Being</u>, SDES endeavors to help students <u>minimize the impacts of the</u> <u>following academic impediments</u>:

- Stress
- Anxiety
- Sleep Difficulties
- Depression

- Procrastination
- On going/Chronic
   Medical Conditions
- Finances



MINIMIZING IMPEDIMENTS
TO ACADEMIC PROGRESS

(These represent the most frequently cited factors that UCF students identified as affecting their individual academic performance — defined as negatively impacting their performance in a class or delaying progress towards their degree — within the past 12 months according to our institution specific data for the 2021 NCHA/ACHA survey.)

Well Being Model In Action

Real World Example 11CF

# Well Being and Orientation

The icons representing the <u>pillars</u> and <u>foundation</u> of the well being model appear throughout orientation to help students identify how various pieces of orientation contribute to student well being and success.



**PURPOSE** 



**ENGAGEMENT** 



FINANCIAL LITERACY



RESILIENCE



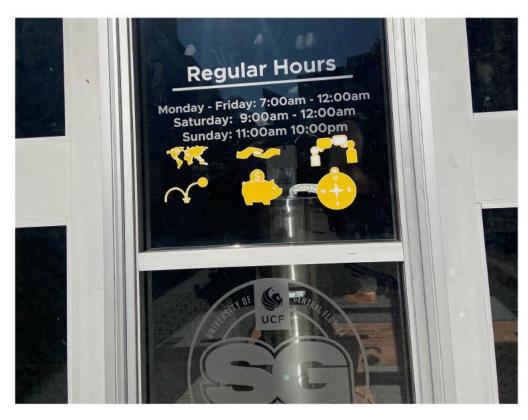
HARM REDUCTION



CULTURALLY CONSCIOUS

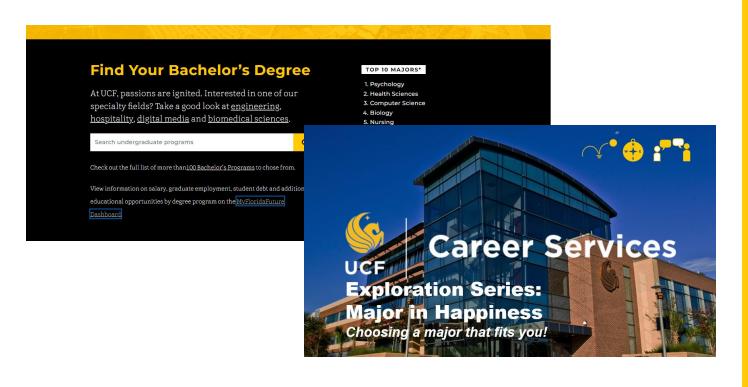
# Well Being Across the Division





# Well Being and Student Success in Student Recruitment & Onboarding (HB 1261)

- UCF admissions website and BOG My Florida Future Dashboard Link
- Career and Experiential Learning Module



# Well Being Curriculum Advancement Team

### Co-Chairs: Jim Wilkening and Maureen Hawkins

Recreation and Wellness Center

Wellness and Health Promotion Services

- Vivian Ortiz

  Vice President Operations
- Karemah Manselle
   Student Financial Assistance
- Jocelyn Buhain

  Counseling and Psychological

  Services

- Megan Case
  Recreation and Wellness Center
- Gary Cahen
  Recreation and Wellness Center
- Tim Donovan

  Downtown Student Services
- Jeannie Kiriwas
  Student Union

- Jaclyn Klinger Housing and Residence Life
- Stefanie Campbell
  Social Justice and Advocacy
- Mary Schmidt-Owens
  Student Health Services
- Amanda Torrellas

  TRIO Center

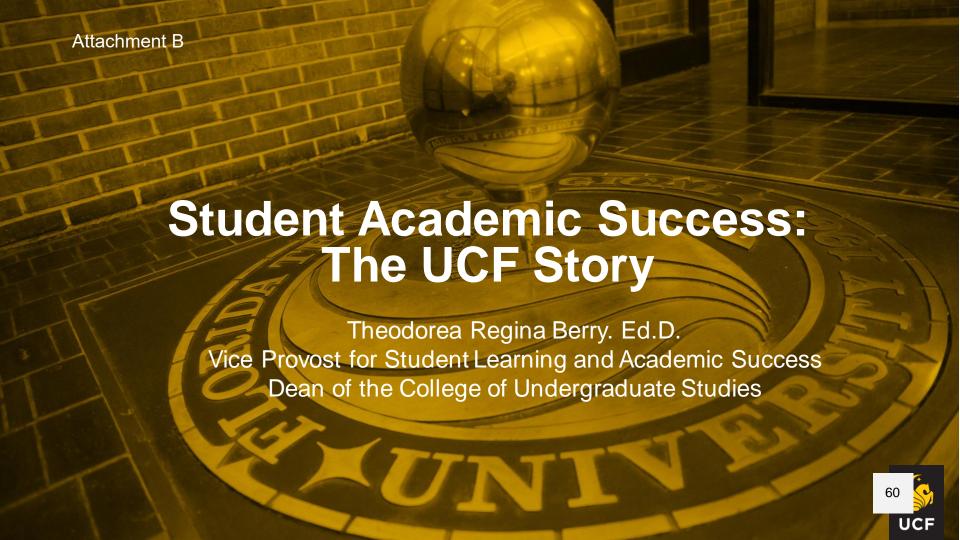
# The Ultimate Goal...

The goal of the Well Being Curriculum is for SDES to develop successful students that emerge from UCF as WELL BEINGS...WELL PERSONS...prepared to face the challenges of the world as <u>culturally conscious</u>, <u>engaged</u> citizens who act with <u>purpose</u>, demonstrate <u>resilience</u>, incorporate <u>harm reducing</u> strategies and practice <u>financial literacy</u>.



#### STUDENT SUCCESS

Retention & Graduation Rates & Career Readiness



### **Overview**

- Attributes of Academic Success
- Goals for Academic Success
- Plans for Academic Success
- Actions for Academic Success
  - Current
  - Future



### **Attributes of Student Academic Success**

- Retention
- Persistence and Major Readiness
- Progression and Graduation
- Post-Graduation/Success



### **Current Retention Activities**

### **Retention Target**

Increase FTIC retention from 92% to 93% by 2026





### **PeerKnights Program**

Helps students refine their academic and personal goals. Undergraduates meet with a PeerKnight, who connects them to resources and recommends educational experiences and cocurricular activities.



### **Current Persistence Activities**

#### **Persistence Targets**

- FTIC second year success rate from 85% to 88%
- FTIC third year success rate from 74% to 84.8%



### **Transfer Center**

A hub for transfer student engagement. Undergraduates meet with success coaches and PeerKnights to connect with academic resources and experiences and learn about co-curricular opportunities for success.







# **Current Major Readiness Activities**

#### **Major Readiness Targets**

- Success Pathways storytelling
- Increase A.A. first-year UCF success rate from 84% to 88%
- Increase A.A. second year UCF success rate from 80.6% to 84%



### **Success Pathways**

Outlines required lower-level courses and academic milestones aligned with a prospective transfer students' anticipated UCF major. They are encouraged to use pathways in consultation with their current academic advisor.



#### WELCOME TO UCF SUCCESS PATHWAYS!

Are you earning an A.A. at a state college and planning to transfer to UCF? UCF Success Pathways outlines required lower-level courses and academic milestones aligned with your anticipated UCF major. We encourage you to use pathways in consultation with your current academic advisor.

To determine your earned college credits based on the courses you've already taken visit UCF Transfer Equivalency System (TES) site.

	View Past Catalogs
2021-2	022 Catalog
Search	degrees
• Acc	counting (B.S.B.A.)
• Act	uarial Science (B.S.)
• Adv	vertising/Public Relations (B.A.)
• Aer	ospace Engineering (B.S.A.E.)
• Ant	hropology (B.A.)
• Arc	hitecture (B.Des.)
<ul> <li>Art,</li> </ul>	, Visual Arts Management Track (B.A.)
• Art	-History (B.A.)
• Art	-Studio (B.A.)
• Bio	logy (B.S.)
• Bio	medical Sciences (B.S.)
· Bio	technology (B.S.)
• Bus	siness Economics (B.S.B.A.)

### **Current Graduation/ Success Activities**

### **Graduation/Success Targets**

- Increase 4-year graduation rates for SFFT FTIC from 47.4% to 65% by 2026
- Increase 2-year graduation rates for A.A. transfer students from 32% to 50% by 2026



### LIFE Coaches

Members of the Learning Institute for Elders at UCF (LIFE) serve as mentors for UCF juniors and seniors. The LIFE coaches leverage their experiences to help students achieve their academic and career aspirations.



### **Future Actions for Academic Success**



Retention



Persistence/ Major Readiness



Graduation/ Success







### **Closing Slide**

